



**Head and Neck**  
S U R G E R Y  
A S S O C I A T E S , P S C

*Adult and Pediatric Diseases of  
the Ear, Nose and Throat*

*Allergy*

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Jerry Dempsey, M.D.  
75 Shaw Lane  
Ft. Thomas, Kentucky 41075

Dear Jerry:

I am writing this letter to explain how the use of your Cadusys System has impacted our practice over the years. When you initially gave your presentation concerning this system at one of our board meetings, I was certainly very skeptical of how this would impact our practice.

We were already receiving numerous non-emergency calls through our answering service, and I could not envision how a system alone without an answering service would lessen the number of calls. Once our group decided to proceed with this system, I probably became the biggest supporter of it.

Immediately, the number of nuisance calls were reduced dramatically. The patients found that if they were contacting the physician directly, they should have an urgent need for this contact.

In addition, sign out rounds in the evening were usually conducted by the physician on call contacting the other physicians directly at home by phone to let them know what their assignments were for the next day. This was a very cumbersome and time consuming system. Your system has enabled us to immediately leave a message for the entire group; sign out rounds then became very simplified.

Another advantage of this system is that I am able to contact most of the other physicians in practices in Northern Kentucky on their voice mail concerning patient management.

During the healthcare reform crisis in the State of Kentucky, your system proved extremely advantageous. Through this system, physicians were able to leave urgent messages concerning legislation occurring in Frankfort. Therefore, physicians were able to contact their State Legislators immediately. As a result, healthcare legislation and local elections were greatly influenced by this system. Many other physicians throughout the State were in awe regarding how the physicians of Northern Kentucky were able to impact the legislative system, both locally and in Frankfort.

In summary, I am very pleased with this system; and I cannot imagine going back to life as it was before Cadusys.

Sincerely,

Joseph F. Haas, M.D., FACS

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