



Bethesda Family Practice Center
1775 W. Lexington Avenue
Suite 100
Cincinnati, OH 45212
Phone 513 977 6700
Fax 513 531 2624

Bethesda Family Medicine
Residency Administration
1775 W. Lexington Avenue
Suite 100
Cincinnati, OH 45212
Phone 513 977 6750
Fax 513 631 0796

TriHealth Primary Care
Sports Medicine Fellowship
1775 W. Lexington Avenue
Suite 100
Cincinnati, OH 45212
Phone 513 977 6750
Fax 513 631 0796

October 7, 2016

Jerry E. Dempsey, M.D.
President
Professional Voice Messaging, Inc.
75 South Shaw Lane
Fort Thomas, KY 41075

Dear Dr. Dempsey,

I wanted to drop you a line that our three physician practices are very pleased with the voice messaging system that you have set up for us. The transition was so smooth. The only issues that we experienced were within our own system in communicating with all involved.

I would highly recommend your voice messaging system over the traditional answering service model that we have used for years. The physicians are getting the urgent calls and messages are left for the office staff for non-urgent needs.

One of the best features is that the physician listens to the patients message and then has an opportunity to view the patient's medical history and prepare for the call back.

You truly display professionalism and your experience as a physician has proven to be a real asset in developing a system that truly meets the needs of the physician and staff.

Sincerely,

Linda Estep

Linda Estep, Practice Administrator