

**T. Anthony Cumbo, MD PLLC**

**Infectious Diseases Medicine**

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October 5, 2016

Jerry Dempsey, MD  
Cadusys

Dear Jerry,

Just a quick note to thank you for your excellent service. The Cadusys system works extremely well and gives me a level of flexibility that I was unable to achieve using a traditional answering service. The nurses find it much easier to leave a message as a voicemail. The information conveyed in their own words is superior compared to that from an untrained answering service operator. In addition, the ability to seamlessly direct the outgoing calls to a covering physician eliminates any hassle and potential error when I take time off.

More important than the above and the obvious cost savings is the level of support you have offered over the past 5 years. I have personally called you at all times of the day when I needed clarification or technical assistance. You are truly an "on call" family physician and it shows.

Sincerely yours,

A handwritten signature in blue ink that reads "Th A. Cumbo". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Thomas A. Cumbo, MD