Joel Chodos, MD Gastroenterology 930 Old Harmony Rd. Newark, DE 19713 302-455-1980

Sept 8, 2011

Dr. Jerry Dempsey Professional Voice Messaging Inc. 75 South Shaw Lane Fort Thomas, KY 41075

Dear Dr. Dempsey:

I have been using your service now since November 2010 after having used a live answering service for over 20 years that I was forced to change from.

I was skeptical at first, especially since the price was lower than what I had before and Your service all automated (no humans), but your answering service does work and works well. It is also a good value. Nothing is ever without flaws but overall I think the benefits far outweigh any disadvantages and the cost factor is less than half or one third of the human services with more reliability.

The greatest plus of all is your very personal service and "always there" availability when there is a problem. You *personally* can be reached in short order and you will help *with a smile* in any circumstance I ever encountered. That is a real rarity, especially in a service that is so affordable. My own family would not take better care of me and I realize why—you are like family to me in your service

More power to you.

Sincerely,

Joel Chodos, MD